

CURRICULUM VITAE	
NAME, SURNAME, DATE OF BIRTH	SERGEJ BUSCH, 17.02.1966
CURRENT OCCUPATION	IT & Business consultant
EDUCATION	1983-1988 – Omsk State Technical University (formerly Omsk Polytechnic Institute) Specialization: Information & Measurement Technology 1994 - Seven months internship at Leeds University & Leeds Permanent Building Society
CITIZENSHIP	Germany, Russia
QUALIFICATIONS	
SPECIALIZATION	Corporate information systems – the entire technology stack and all organizational levels Agile (DevOps, Feature Driven Development) & lean management Agile infrastructure on NetApp data storage solutions
PLATFORM SKILLS	Billing and core accounting engine q321. Development & operational support starting in 1992. Oracle-based. Open-source software: SuiteCRM/SugarCRM, Asterisk, Nagios, MySQL, PostgreSQL, Linux among others
PROJECTS	<p>Since 1990 – founder and executive officer of Laboratory Systems 321 (lab321.org), Hardsoft321 (hardsoft321.org). Current focus: Agile-Lean consulting, corporate information systems built on open-source software, NetApp storage solutions.</p> <p>1990-1992 – UMSR 4 (Omsk). Basic CRM and BPM system. Project manager (initial automation, distributed terminal access system on UNIX).</p> <p>1992-1995 – Plus Bank (formerly Omsk Bank) As Head of IT: development “from scratch” and operational support of q321 as a core banking system (on Oracle), still used at the bank presently.</p> <p>As deputy CEO: Creating and managing the following departments: IT, correspondent interbank clearing, international banking, securities.</p> <p>1995-1998 – Bank Sootechestvenniki (Omsk): deputy CEO, Head of IT: development and operational support of q321 as a core banking system, correspondent interbank relations.</p> <p>1995-1998 – Sibes commercial bank (Omsk) – project manager, technologist: adaptation, implementation and support of q321 as a core banking system</p>

	<p>1996 – 2018 – Omsk Municipal Water Supply – general project management, Technologist: <i>development of an automated billing & accounting system for private & enterprise customers, q321-based, which is still used by the municipal water supply presently. 500k customer accounts.</i></p> <p>2000-2007 – Laboratory Systems 321 – general project management, technologist: <i>development and operational support of the ERP system for a group of companies, including q321 for core accounting and SugarCRM</i></p> <p>2007-2008 – Sobinbank (Moscow) – advisor to first deputy chairman of the board SugarCRM - general project management, technologist: <i>implementing SugarCRM for the corporate department.</i></p> <p>2010-2013 – Otkritie Bank (Moscow, > 10k employees) – vice-president of the Corporate Block. Head of the Department of technology, analytics & marketing.</p> <p>SugarCRM – bank-side general project management, technologist: <i>Implementing of loan processing, business customer operational service processes (SugarCRM + BPM-engine)</i></p> <p>Member of the bank’s Technology Committee.</p> <p>Implementing OSS-based services: OTRS, Redmine, Nagios.</p> <p>Reorganizing the digital (remote) services department.</p> <p>Unifying the business services of assimilated banks <i>Petrovskiy & Sverdlovskiy Gubernskiy</i></p> <p>Reorganizing and enabling the scalability and 24/7 operational availability of the bank’s IT infrastructure</p> <p>2014-2018 – Uralsib Bank - project management, technologist: <i>implementing an automated loan processing system (SugarCRM + BPM-engine).</i></p>
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WORK EXPERIENCE	
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<p>03.1985 – 02.1987</p>	<p>OmSTU, lab assistant at the Electronics & Electromagnetic Technics Department, R&D section</p>
<p>02.1987 – 05.1990</p>	<p>OmSTU, R&D engineer at the Information & Measurement Technics Department, research lab No. 321 for superconductive sensors</p>
<p>05.1992 –04.1995</p>	<p>Omsk Bank (presently Plus Bank, Omsk) IT consultant, from 06.1993 – deputy CEO. IT management, correspondent banking, international & securities operations.</p>
<p>10.1995 – 03.1998</p>	<p>Bank Sootechestvenniki (Omsk). Deputy CEO. IT management, correspondent banking.</p>
<p>10.2007 – 12.2008</p>	<p>OAO Sobinbank (Moscow). Advisor to the first deputy chairman of the board. General management of SugarCRM implementation, communication with the bank’s IT department.</p> <p>Otkritie Bank (Moscow, >10k employees). Vice-president of the corporate block, Department of technology, analytics &</p>

02.2010 – 07.2013 Since 09.1990	marketing. Laboratory Systems 321, Hardsoft321 (Moscow, Omsk) – founder.
ADDITIONAL INFORMATION	
LANGUAGE SKILLS	Russian (native speaker level) English (fluent) German (intermediate)